

Juro website terms of use

1. About our terms

- 1.1. These terms and conditions of use (**Terms**) explain how you may use this website and any of its content (**Site**). The Terms apply between Juro Online Limited (**we, us, our**) and you, the person accessing or using the Site (**you, your**).
- 1.2. You should read the Terms carefully before using the Site. By using the Site or otherwise indicating your consent, you agree to be bound by the Terms. If you do not agree with any of the Terms, you should stop using the Site immediately.
- 1.3. The Site is provided by us to you free of charge for information purposes only.
- 1.4. If you buy a Juro subscription or are part of the Juro community, separate terms and conditions will apply.
- 1.5. If you would like these Terms in another format (for example: audio, large print, braille), please contact us using the contact details below.

2. About us

- 2.1. We are Juro Online Limited (trading as Juro), a company registered in England and Wales under company number 09684844. Our registered office is at Third Floor, 2 Pear Tree Court, London, EC1R 0DS, United Kingdom. Our VAT registration number is GB218397093.
- 2.2. If you have any questions about the Site, please contact us at support@juro.com.

3. Using the Site

- 3.1. The Site is for your non-commercial use only.
- 3.2. You agree that you are solely responsible for all costs and expenses you incur in relation to your use of the Site.
- 3.3. We don't promise that the Site is appropriate or available for use in locations outside the UK. If you choose to access the Site from locations outside the UK, you acknowledge that you do so at your own initiative and are responsible for compliance with local laws where they apply.
- 3.4. We try to make the Site as accessible as possible. If you have any difficulties using the Site, please contact us using the contact details above.
- 3.5. As a condition of your use of the Site, you agree not to:
 - 3.5.1. use the Site for any purpose that is unlawful or prohibited by the Terms;
 - 3.5.2. use the Site for purposes of promoting unsolicited advertising or sending spam;

- 3.5.3. simulate communications from us or another service or entity to collect identity information, authentication credentials, or other information (phishing);
 - 3.5.4. use the Site in any manner that disrupts the operation of our Site or business or the website or business of anyone else;
 - 3.5.5. represent or suggest that we endorse any other business, product or service unless we have separately agreed to do so in writing;
 - 3.5.6. use the Site to promote any unlawful activity;
 - 3.5.7. misuse or attack our Site by knowingly introducing viruses, trojans, worms, logic bombs or any other material that is malicious or technologically harmful (such as by way of a denial-of-service attack), or
 - 3.5.8. attempt to gain unauthorised access to our Site, the server on which our Site is stored, or any server, computer or database connected to our Site.
- 3.6. You may create a link to our Site from another website without our prior written consent, as long as no such link:
- 3.6.1. creates a frame or any other browser or border environment around the content of our Site;
 - 3.6.2. implies that we endorse your products or services or any of the products and services of, or available through, the website on which you place a link to our Site;
 - 3.6.3. displays any of the trade marks or logos used on our Site without our permission or that of the owners of such trade marks or logos; or
 - 3.6.4. is placed on a website that itself breaches the requirements of this clause 3.
- 3.7. We may require you immediately to remove any link to the Site at any time, and you must immediately comply with that request.
- 3.8. We may prevent or suspend your access to the Site if you do not comply with the Terms or any applicable law.

4. Your privacy and personal information

Your privacy and personal information are important to us. We'll handle any personal information that you provide to us in line with our [Privacy Policy](#).

5. Ownership, use and intellectual property rights

- 5.1. The intellectual property rights in the Site and in any text, images, video, audio or other multimedia content, software or other information or material submitted to or accessible from the Site (**Content**) are owned by us and our licensors.

- 5.2. We and our licensors reserve all our intellectual property rights (including all copyright, trade marks, domain names, design rights, database rights, patents and all other intellectual property rights of any kind) whether registered or unregistered anywhere in the world. This means, for example, that we remain owners of them and are free to use them as we see fit.
 - 5.3. Nothing in the Terms grants you any legal rights in the Site or the Content other than as necessary for you to access it. You agree not to adjust, try to circumvent or delete any notices contained on the Site or the Content (including any intellectual property notices) and in particular in any digital rights or other security technology embedded or contained within the Site or the Content.
 - 5.4. The JURO name and logo are our trade marks. The logos of our customers features on the Site are trade marks of those customers. Other trade marks and trade names may also be used on the Site or in the Content. Use by you of any trade marks on the Site or in the Content is strictly prohibited unless you have our prior written permission.
6. Submitting information to the Site
 - 6.1. While we try to make sure the Site is secure, we do not actively monitor or check whether information supplied to us through the Site is confidential, commercially sensitive, or valuable.
 - 6.2. Other than any personal information, which we handle in accordance with our [Privacy Policy](#), we don't guarantee that information supplied to us through the Site will be kept confidential and we may use it on an unrestricted and free-of-charge basis as we reasonably see fit.
7. Accuracy of information and availability of the Site
 - 7.1. We try to make sure the Site is accurate, up-to-date and free from bugs, but we can't promise that it will be. Furthermore, we can't promise that the Site will be fit or suitable for any purpose. Any reliance that you place on the information on the Site is at your own risk.
 - 7.2. We may suspend or terminate access or operation of the Site at any time as we see fit.
 - 7.3. Any Content is provided for your general information purposes only and to inform you about us and our products and new, features, services and other websites that may be of interest, but it has not been tailored to your specific requirements or circumstances. It does not constitute technical, financial or legal advice or any other type of advice and should not be relied on for any purposes. You should always use your independent judgment when using our Site and its Content.
 - 7.4. While we try to make sure that the Site is available for your use, we don't promise that the Site will be available at all times or that your use of the Site will be uninterrupted.
8. Hyperlinks and third party sites

The Site may contain hyperlinks or references to third party advertising and websites other than the Site. Any such hyperlinks or references are provided for your convenience only. We have no control over third party advertising or websites and accept no legal responsibility for any content, material or information contained in them. The display of any hyperlink and reference to any third party advertising or website does not mean that we endorse that third party's website, products or services. Your use of a third party site may be governed by the terms and conditions of that third party site and is at your own risk.

9. Our responsibility to you

- 9.1. If we breach these Terms or are negligent, we are liable to you for foreseeable loss or damage that you suffer as a result. By **foreseeable**, we mean that, at the time these Terms were formed, it was either clear that the loss or damage would occur, or you and we both knew that it might reasonably occur as a result of something we did (or failed to do).
- 9.2. We are not liable to you for any loss or damage that was not foreseeable, any loss or damage not caused by our breach or negligence, or any business loss or damage.
- 9.3. We are not liable to you for any loss or damage to the extent that the value of the loss or damage exceeds \$10.
- 9.4. Nothing in the Terms excludes or limits our liability for any death or personal injury caused by our negligence, liability for fraud or fraudulent misrepresentation, or any other liability that the law does not allow us to exclude or limit.

10. Events beyond our control

We are not liable to you if we fail to comply with the Terms because of circumstances beyond our reasonable control.

11. No third party rights

No one other than us or you has any right to enforce any of the Terms.

12. Variation

- 12.1. No changes to the Terms are valid or have any effect unless agreed by us in writing or made in accordance with this clause 12.
- 12.2. We may vary the Terms from time to time. Our updated Terms will be displayed on the Site and by continuing to use and access the Site following the changes, you agree to be bound by any variation made by us. It is your responsibility to check the Terms regularly to verify any variations.

13. Complaints

- 13.1. We will try to resolve any disputes with you quickly and efficiently. If you are unhappy with us, please contact us as soon as possible using the contact details above.

- 13.2. The laws of England and Wales apply to the Terms, although if you are resident elsewhere you will retain the benefit of any mandatory protections given to you by the laws of that country.
- 13.3. Any disputes will be subject to the non-exclusive jurisdiction of the courts of England and Wales. This means you can choose whether to bring a claim in the course of England and Wales or in the courts of another part of the UK in which you live.

Last updated 10 November 2025.