# Juro AI terms

These additional terms apply to the Customer's use of any AI-enabled feature made available by Juro, whether in the Juro Platform, via an API or otherwise (each an **AI Feature**). The AI Features are part of the Hosted Services.

1. **Customer Content**

    1.1. **The Customer owns Customer Content.** The Customer may provide input to the AI Features (**Input**), and receive output from the AI Features based on the Input (**Output**). Input and Output are together referred to as **Customer Content** and Customer Content is Customer Data under the MSA. As between Juro and the Customer, and to the extent permitted by law, the Customer (a) retains all ownership rights in the Input; and (b) owns all the Output. Juro hereby assigns to the Customer all its right, title and interest (if any) in and to the Output.

    1.2. **Juro may not train models using Customer Content.** Juro may only use the Customer Content as necessary to provide the Services to the Customer, comply with applicable laws, and to enforce its rights under the Agreement. Juro may permit its technology providers to review Customer Content solely for debugging purposes, and to monitor for and prevent abuse or harm. Juro must not use the Customer Content to develop or improve any AI models.

    1.3. **Similar output is not Customer Content.** Output may not be unique and other users may receive similar content from Juro's services. Responses that are requested by and generated for other users are not the Customer's Output. Juro's assignment of Output above does not include other users' output.

2. **Restrictions on use**

    The Customer must not (and must ensure its users do not): (a) use the AI Features or Customer Content illegally; (b) send to the AI Features any personal data of children under 13 or the applicable age of digital consent; (c) use Output to develop AI models that compete with Juro; (d) use any method to extract data from the AI Features other than those permitted under the Agreement; or (e) misrepresent the Output as human-generated when it is not.

3. **Disclaimers**

    3.1. **AI Features make mistakes.** AI Features may produce incorrect Output that does not accurately reflect real people, places, facts or laws (including legal authorities). The Customer must use human review to identify and correct any errors in the Output before using the Output for any purpose.

    3.2. **Warranties are excluded.** To the maximum extent permitted by law, the AI Features and Output are provided "as is". Juro makes no warranties (express, implied, statutory or otherwise) with respect to the AI Features and Output,

and disclaims all warranties (including warranties of merchantability, fitness for a particular purpose, satisfactory quality, non-infringement, quiet enjoyment, and any warranties arising out of any course of dealing or trade usage).

3.3. **Non-infringement remedies are excluded.** Any indemnity provided by Juro under the MSA relating to non-infringement by the Services of any intellectual property or other third party rights does not apply to the AI Features or the Output.

4. **Termination and suspension of AI Features**

4.1. Juro may terminate the Customer's access to AI Features immediately by giving notice to the Customer if: (a) the Customer materially breaches the Agreement; (b) there are changes in Juro's relationships with third party technology providers; or (c) to comply with the law or government requests.

4.2. Juro may suspend the Customer's access to AI Features immediately by giving notice to the Customer if: (a) the Customer breaches the Agreement; (b) the Customer's use of the AI Features poses a security risk to Juro or any third party; or (c) Juro reasonably suspects that the Customer's use of the AI Features is fraudulent or could subject Juro or any third party to liability, but in each case Juro will use reasonable efforts to restore the Customer's access to the AI Features as soon as reasonably practicable after the circumstances giving rise to the suspension are resolved.

4.3. Any termination or suspension of AI Features under this paragraph 4 does not entitle the Customer to any reduction, refund, or credit of Fees.